StoneCropAcres Winery and Vineyard – Frequently Asked Questions.

Venue, reservations, hours, seating Tours and tastings Food and drink service Parking/Accessible parking Concert events

#### Venue, reservations, hours, seating

# 1. What is your venue like?

We are located just outside of the small village of Morrisburg, Ontario. Turn east off of highway 31 just north of the 401 and you will see our sign with our parking lot just past the sign. There is a small tasting room with a surrounding patio, a large event hall/winery and a guest house (available on Airbnb) right across from the tasting room. Surrounding these buildings are spacious grounds with very flexible seating options.

#### 2. Do we need reservations to visit?

We do not require reservations unless your group is 8 people or more. If you have a large group, we ask that you contact us ahead of time by email at tours.rentals.stonecropacres@outlook.com

### 3. Do you offer organized tours?

We do not offer regular formal tours. When people come to our winery for a visit, we are very happy to show them around the grounds and the facilities answer questions. Depending on the time of year, there may or may not be wine-production activities occurring. Our owner/sommelier/wine maker Norene is almost always on hand to do informal sommelier-led tastings for groups sitting on the grounds or on the patio. For larger groups (20+) that would like a guided tour and tasting (corporate events etc.) we do book these with advance notice. Please email <a href="mailto:tours.rentals.stonecropacres@outlook.com">tours.rentals.stonecropacres@outlook.com</a> For prices for wine tastings/and food/beverage — please see the "Patio Menu" link on our website.

### 4. What are your hours?

Beginning June 19/20 2021 weekend our hours will be Thurs 11-6, Friday 2-9 Sat/Sun 11-6 We are generally open for these hours until the end of September and sometimes into October depending on weather and our harvest requirements.

#### 5. What is seating like?

There is a video available on our facebook page that offers a tour of our seating options for this summer. We offer an eclectic range of seating options including: wine barrel tables with pub height stools that can seat 4 people per table, bistro tables for 2 people, picnic tables for family style seating, some patio-style tables for groups of 4-6 people, cable spool "tables" that can be used to group flexible seating numbers from 2-10 people, wooden "harvest style" picnic tables with benches that can seat 8-10 people. Most seating is outdoors either on the patio or on our lawn but there are a few limited indoor or sheltered options if weather is inclement. We also have about 10 Adirondack style chairs that usually have a small table with them to put food and drinks on.

### 6. Are you accessible?

We are accessible with barrier free entry to our grounds, our patios, and our hall and tasting room. There are some gravelled walks and lawn that will be a bit rougher to negotiate but with assistance a person using a wheelchair or walker or a baby in a stroller can easily get around. We do offer on large accessible washroom as well as three other small washroom stalls.

# **Food and Drink Service**

1. What Beverages do you offer?

We offer wine in three ways: flights of 4 wines for tastings, wine by the glass or wine by the bottle -see our menu for options and pricing, we also offer our StoneColdCiders which are available in 330ml bottles, we will begin to offer local beers from area microbreweries for patio consumption but not for retail sale, we also have a varying selection of non alcoholic beverages such as juices, sparkling water and soda which can also be offered as a non-alcoholic tasting flight for children or people who do not consume alcohol.

2. What is your food service, do you have gluten free options?

We have a small kitchen area in our winery hall and an outdoor wood fired pizza oven, you can see our menu at the link in our website but food offerings include personal size wood fired oven pizza, nacho plates (gluten free) and cheese plates as well as bread and dipping oil plates. You order both your beverages and your food at the main bar. We do not as of yet offer a gluten free pizza option.

3. What are seating options for food service

Food service seating options are the same as for other seating, an eclectic range of seating options for small or larger groups ( covid depending ) that may be on the patio or on the grounds.

# Parking/Accessible parking

We have a small parking lot for daily use as well as overflow parking on our grounds as well as parking options across the road for larger events like concerts and weddings. We ask that our guests requiring accessible parking drive into the driveway and park at the guest house to unload and we can direct them how to proceed from there. If you would like to call or email ahead of your visit for further information please do so. stonecropacres@outlook.com or 613-330-5820

#### **Concert Events**

1. How do I get tickets?

Tickets are available to www.harmonyconcerts.ca we do not sell tickets at the winery. Some tickets may be available at the gate covid restrictions depending.

- 2. What if concerts are cancelled due to weather or other reasons?

  Harmony concerts offers options to ticket holders that include tickets to postponed dates, other upcoming concerts or refunds contact info@harmonyconcerts.ca for information.
- 3. Can I get food and drink at the concert events? Beverage service is available throughout the concert but food options will be available preceding the concert and up until the first intermission at which time the kitchen will close. We recommend that you arrive early to place your food orders before the concert begins. Doors open one hour before concerts begin.
- 4. Concert seating

Our seating options for concerts, as for our regular hours are eclectic but two things are different. We ask patrons to bring lawnchairs as our seat numbers are not enough to seat a full concerts. We also

rearrange the locations of the seats and tables that we offer so that seats are located on on grounds in front of the main patio gazebo (location of musicians for concerts). During Covid restrictions we have assigned seating – this will vary depending on restrictions throughout the summer. Prior to Covid we allowed people to locate and place their own seats as per many outdoor concerts.